

Health & Safety Procedures



Health and Safety Goal

Hidden Beaches would like to ensure that all of our guests can safely and comfortably enjoy each of our tours and activities with confidence. Our guests should know that we are taking all measures possible with regards to their health and safety and that of our crew members.

Here we will share our current and proposed methods of ensuring a healthy and safe environment for our guests. Please note these may change pending possible implementation of new regulations to our industry. We are taking into consideration suggestions published by the Centers for Disease Control and Prevention (CDC) and the World Health Organization (WHO) throughout this process.



Check-in & Mask Wearing



CHECK-IN LOCATION

Check in will be conducted at our check in window at the rear of the Paradise Island Ferry Terminal building. There will be markers on the ground to indicate where guests should stand for the check in line in the case of a group tour.

CHECK-IN PROCESS

Guests are strongly recommended to complete waivers, submit lunch requests and signed credit card forms online (where applicable) prior to arrival at the check in window. Guests that have completed all required check-in information will only need to provide the lead traveler's name or the QR code included in the confirmation email at the check-in window. Hand sanitizer will be provided at the check-in desk for use prior to using any pens or clipboards. Once you are checked in you will be provided with a wristband that must be worn for the duration of your tour.

MASK WEARING

Per Emergency Orders released by The Bahamian Government, every guest is to wear a mask which fits securely to his/her face and covers both his/her nose and mouth. Masks are to be worn at all times while on the tour except when guests are entering the water or are on the beach and can remain at least six feet apart from all other guests not in his/her group. As this is a fast moving open air vessel, there is possibility for masks to blow off if they are not properly secured. All boats will have additional masks available to provide to guests that may have lost their mask.



Boarding & Departure ✓

BOARDING PROCESS

Guests will be allowed to join the boarding line once the color of their wristband is called. The wristband color will determine which boat guests have been assigned to.

- **Temperature Check and Sanitizing**

Each guest will have their temperature checked before boarding the boat. Temperatures exceeding 100.4 F (38.0 C) will be considered out of range and those guests will not be allowed to join the tour. Guests will also be requested to utilize the provided hand sanitizer prior to boarding.

- **Seat Assignments**

A crew member will direct guests to their seat assignment. Seats are assigned with best possible social distancing in mind. Guests will not be allowed to utilize any seat that is not assigned to them.

- **Hand Sanitizing**

Hand sanitizer will be provided to each guest prior to boarding. Hand sanitizer will also be available throughout the tour and encouraged especially before and after each stop.

DEPARTURE

The boat crew will give a detailed briefing upon departure from the dock. The briefing will include important information about the boat, the tour, and safety procedures that should be observed.



Physical Distancing

Even though our boats have complete open-air access we are still taking additional safety measures to maintain safe social distancing practices on our tours and activities.

ON BOARD

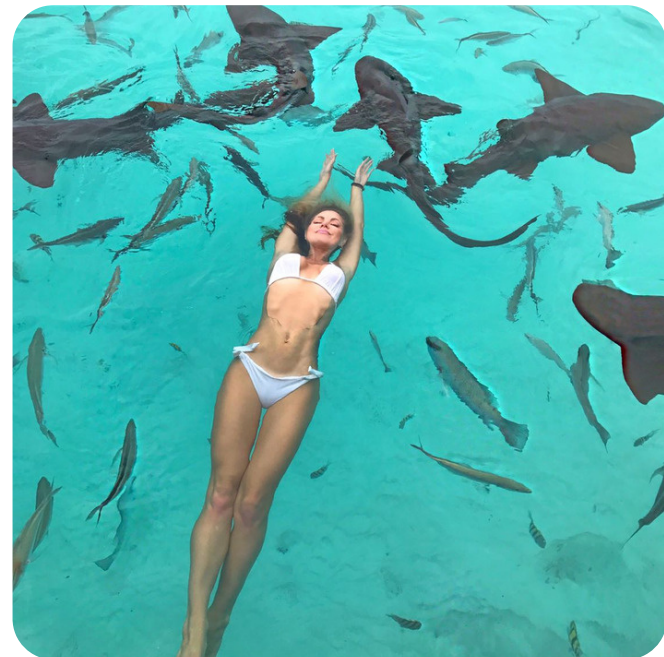
One row of seats will be assigned per family. Guests are not permitted to utilize any seat not assigned to them by the crew.

ANIMAL INTERACTION AND BEACH STOPS

The majority of these stops are at remote islands with no physical structures or supervising. These interactions happen on the free will of the guests. That being said it will be up to the guest to be sure that they are aware of the distance between them and other visitors to the island as there will be no physical distance markers. Remaining at least six feet away from people not in your direct group is highly advised.

LUNCH STOPS

Each restaurant will be required to follow the laws set out for their specific island as dictated by the Emergency Orders. Please note the rules may be different depending on the lunch stop of your particular tour. In all cases, masks are required to be worn at all time unless seated at a table.



Employee Health Standards



Healthy employees will allow us to ensure a healthy environment for our guests. Employees showing any signs of sickness will be encouraged to stay home.

- **Daily Temperature Screening**

Employees will be checked prior to leaving on the first charter of the day. Temperatures must be recorded at less than 100.4 F (38.0 C).

- **Visual Health Inspection**

A visual inspection of each crew member for any signs of illness will be done prior to leaving for the first charter of the day. Ensuring no coughing or shortness of breath.

- **Face Coverings**

All crew will be required to wear a face covering or mask at all times during the tour.



Boat & Gear Sanitizing

Hidden Beaches has always had a system in place to ensure our boats and gear remain clean and sanitary. However, in light of the COVID-19 pandemic we have added additional cleaning practices to ensure the health and safety of both guests and crew members while on our tours.

BOATS

Cleaned and disinfected prior to each new tour and throughout the day. High touch surfaces to be cleaned and disinfected multiple times during every tour. Inclusive of on-board bathrooms and seating.

LIFE JACKETS

Cleaned and disinfected after each use. Life jackets are to be wiped down with soaped water then submerged in mixture of bleach and water prior to being rinsed with fresh water and dried.

RAIN JACKETS

Cleaned and disinfected after each use. Jackets are to be wiped down with soaped water then submerged in mixture of bleach and water prior to being rinsed with fresh water and dried.

SNORKEL EQUIPMENT

All gear to be cleaned and disinfected by being submerged in water and sanitizing mixture after every use.

